

REALM1000 CONFIGURATION SETTINGS

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| Monitor and keyboard connections do not work with REALM1000, you must use a workstation on your network to connect to the REALM1000 interface. | |
| <u>Customer Information</u> | 4 |
| This information is required to complete the REALM1000 license requirement. | |
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| Complete this form for most Broadband type connections such as ADSL, T1/T3, Wireless, etc. | |
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| Complete this form for Dial-up modems at any speed 14.4, 28.8/33.6 or 56k. | |

PLUGGING IN REALM1000

PHYSICALLY CONECTING YOUR REALM1000 SYSTEM.

Enclosed with your REALM1000 system you will find a power cable and two network cables.

Your REALM1000 system comes equipped with two network interfaces marked **REMOTE** and **LOCAL**.

- The network cable connected to the **LOCAL** interface must be connected to your network hub.
- The network cable connected to the **REMOTE** interface must be connected to your Internet connection equipment (i.e. high-speed modem).
- If a dial-up connection type is being used you will require an external modem and serial cable.

Note: When using a dial-up modem, the **REMOTE** network interface is not used.

CONNECTING TO REALM1000

CONNECTING TO REALM1000 FOR THE FIRST TIME.

REALM1000 does not support monitors or keyboards all initial connections must be made from a workstation set to **IP** of **192.168.0.2** within the network settings.

Static IP settings: IP Address: **192.168.0.2**
Netmask: **255.255.255.0**
Gateway: **192.168.0.1**
DNS Server: **192.168.0.1**

You may now connect to your new REALM1000 product by using a web browser such as Netscape or Internet Explorer.

Address/URL enter **https://192.168.0.1**

You now must accept the **license** and enter your **serial number**.

If you will be using your own domain name, enter it now. If you do not use a domain name, you will have limited use of the REALM1000 system. Features for your web server and mail server will not function. All other features will be usable.

You must also select your Internet connection type. Please ensure that you have completed the enclosed configuration documents to complete this task.

When you complete all the settings the system will reboot automatically and you will be up and running.

You are not alone, if you have any concerns or questions, please feel free to contact our friendly support staff by e-mail to support@realmnetworks.com or by telephone at 613-744-3401.

CUSTOMER INFORMATION

PLEASE TAKE A MOMENT AND FILL IN THE APPRIOTE INFORMATION TO
HELP YOU QUICKLY SETUP YOUR NEW REALM PRODUCT. RETAIN THIS
INFORMATION FOR FUTURE NEEDS.

| | |
|-----------------|----------------------|
| Company Name | <input type="text"/> |
| Address 1 | <input type="text"/> |
| Address 2 | <input type="text"/> |
| City | <input type="text"/> |
| Province/State | <input type="text"/> |
| Postal Code/Zip | <input type="text"/> |
| Country | <input type="text"/> |
| Phone Number | <input type="text"/> |
| Fax Number | <input type="text"/> |
| Contact Name | <input type="text"/> |



ADSL/DEDICATED ETHERNET

PLEASE PROVIDE THE FOLLOWING INFORMATION AS SUPPLIED BY
YOUR **INTERNET SERVICE PROVIDER**.

IP Address

Netmask

Gateway

DNS 1

DNS 2

** May not be required for your ISP.

1 MEG MODEM

PLEASE PROVIDE THE FOLLOWING INFORMATION AS SUPPLIED BY
YOUR **INTERNET SERVICE PROVIDER**.

Username

Password

DNS 1

DNS 2

CABLE CONNECTION NON DHCP

IF **DHCP** IS NOT SELECTED, PLEASE PROVIDE THE FOLLOWING
INFORMATION AS SUPPLIED BY YOUR **INTERNET SERVICE PROVIDER**.

| | |
|------------|----------------------|
| IP Address | <input type="text"/> |
| Netmask | <input type="text"/> |
| Gateway | <input type="text"/> |
| DNS 1 | <input type="text"/> |
| DNS 2 | <input type="text"/> |

** May not be required by your ISP.

CABLE CONNECTION DHCP

IF **DHCP** IS SELECTED, PLEASE PROVIDE THE FOLLOWING
INFORMATION AS SUPPLIED BY YOUR **INTERNET SERVICE PROVIDER**.

Machine Identifier

Domain (if required)

DIAL-UP MODEM

PLEASE PROVIDE THE FOLLOWING INFORMATION AS SUPPLIED BY
YOUR **INTERNET SERVICE PROVIDER**.

| | |
|-------------------------|----------------------|
| Username | <input type="text"/> |
| Password | <input type="text"/> |
| Phone Number | <input type="text"/> |
| Initialization String** | <input type="text"/> |
| DNS 1 | <input type="text"/> |
| DNS 2 | <input type="text"/> |

** This information will be found in your modem manual.